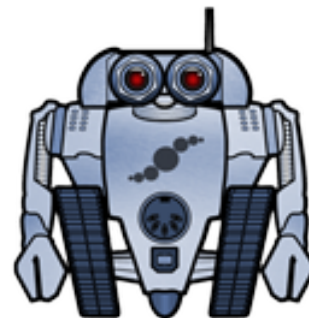

PRESETS UPDATE GUIDE - AM4/VP4

FRACTAL-BOT

Fractal-Bot allows you to back up your data and update presets safely and reliably. It is available in the **Tools** menu of the editor for your product. If you haven't already, download and install the latest version of the editor from our website.

Please quit any other software that might communicate with your unit while using Fractal-Bot, including other Fractal Audio applications. Running multiple apps can cause communication issues.



BACKING UP

Installing factory preset banks will overwrite all existing presets on your unit. To make backups if desired:

- ▶ Launch **Fractal-Bot** from the tools menu of your editor and make sure the **Send** button at the top is selected.
- ▶ Follow the on-screen instructions to **select a destination** folder.

TIP We recommend organizing backups with a clear naming system and noting the firmware version in a text file stored alongside your backup.

- ▶ Click **Begin**, choose from backup **options**, and click **OK**.

Scan the QR code for a video about backing up the Axe-Fx which is relevant to all current Fractal Audio products.

UPDATING

- ▶ Visit the Downloads page for your product and download the **latest factory presets**.

TIP Unzip the file to a location you can easily find when required. The archive may contain documents in addition to the actual preset banks, which are MIDI System Exclusive or "SysEx" files. **Do not double-click the .syx file as this may launch 3rd party software.**

! Ensure that your unit has a firmware version that is compatible with the presets you are installing. When you install newer presets on a machine running older firmware, they will appear as blank and will not work.

- ▶ Launch **Fractal-Bot** from the tools menu of your editor and make sure the **Send** button at the top is selected.
- ▶ At Step 2, "**Choose a File to Send**," browse to the factory preset (.syx) file you downloaded, or simply drag and drop it into the field.
- ▶ Click **BEGIN** to send the file. Once the file is sent, close Fractal-Bot and return to the editor.

GETTING HELP

Our forum is a source of great help ranging from product Q&A to tutorials and more. Fractal Audio staff participate in the conversation, and response times can be very fast. Find it at <https://forum.fractalaudio.com>.

You can get support directly from Fractal Audio Systems at: <https://support.fractalaudio.com> or internationally via our dealers listed at <https://www.fractalaudio.com/international-ordering>.



This QR code links to a factory preset update guide for the Axe-Fx III, FM9, and FM3—most of which also applies to the AM4 and VP4. One key difference is that on the Axe-Fx, a "bank" is a large grouping of 128 presets. On the AM4 and VP4, banks are handled differently, so Fractal-Bot only allows backing up all banks or individual presets.